

Rugby School

How We Use Your Information

Privacy Notice for Students

1. WHAT IS THIS PRIVACY NOTICE FOR

This Notice is to help you understand how and why the School will collect personal information about you and what we do with that information. It also explains the decisions that you can make about your own information.

We are giving you this Notice because you are mature enough to make decisions about your personal information. You are encouraged to read this Privacy Notice and understand the School's obligations to everyone at the School.

If you have any questions about this Notice please talk to your Housemaster/Housemistress.

2. WHAT IS PERSONAL INFORMATION?

Personal information is information that identifies you as an individual and is about you.

This includes information such as your name, date of birth and address as well as things like exam results, medical details, academic and behaviour records. The School may also record your religion or ethnic group. CCTV, photos and digital recordings of you are also personal information.

3. RESPONSIBILITY FOR DATA PROTECTION

The School is registered with the Information Commissioner's Office (ICO) as a Data Controller and is responsible for what personal data is collected, how it is used and for its protection. The School's registration number with the ICO is Z6175287.

The School has appointed the Compliance Officer as its Information Security Officer who will support your Housemaster/Housemistress or parents in dealing with all your requests and enquiries concerning the School's uses of your personal data,(see section on Your Rights below), and try to ensure that all personal data is processed in compliance with this Notice and Data Protection Law.

4. WHY THE SCHOOL NEEDS TO PROCESS PERSONAL DATA

In order to carry out its normal duties to students, staff and parents and guardians, the School needs to process a wide range of personal data about you as part of its daily operation to provide you with an education and to look after your wellbeing.

The School will need to carry out some of this activity to fulfil what it is required to do by law, for example, to tell the local authority that you attend this School.

Other uses of personal data will be made in line with the School's legitimate interests or other people's legitimate interests so long as these interests do not harm you and that we are not using special or sensitive types of data which we will ask for your consent to use (see Consent section below). Here are the uses which the School expects to come under its "legitimate interests":

- So that we can properly manage the number of students we can admit to the School and can teach and care for you we obtain information about you from our Admissions forms such as the Registration and Acceptance forms. We get information from you, your parents and your teachers. Your previous school also gives us information about you.
- Sometimes we get information from your doctors and other professionals such as staff who work for the local authority where we need this to look after you.
- To provide education services, including music lessons, physical training, including sports, personal development, careers advice and co-curricular activities. These activities also involve monitoring your progress and educational needs.
- Maintaining contact with you about the School's activities once you leave the School through the alumni organisation. This will include regular updates and fundraising but will be subject to your consent, (see Consent section).

5. TYPES OF PERSONAL DATA PROCESSED BY THE SCHOOL

This will include, for example:

- Names, addresses, telephone numbers, e-mail addresses and other contact details;
- Academic, disciplinary, admissions and attendance records, including information about any special needs and examination scripts and marks;
- References given or received by the School about you, and relevant information provided by your previous schools and/or other persons who have worked with you;
- Where appropriate, information about your health and welfare, and contact details for next of kin; for example, if you are allergic to something or might need extra help with some tasks;
- Correspondence with and concerning you;

- Images of you and occasionally other students engaging in School activities, and images captured by the School's CCTV system in accordance with the School's Images and CCTV Policies.
- To monitor, as appropriate, use of the School's IT and communications systems in accordance with the School's Student Online Safety Policy.

6. HOW THE SCHOOL COLLECTS DATA

Generally, the School receives personal data directly from you or from your parents. This may be through a form, or simply in the ordinary course of day-to-day life at the School or through communication by e-mail or written assessments.

However, in some cases personal data will be supplied by other people. For example, from another school or other professionals or authorities who have been working with you; or from other students; or collected from publicly available resources.

7. WHO HAS ACCESS TO PERSONAL DATA AND WHO THE SCHOOL SHARES IT WITH

Occasionally, the School needs to share your personal information with other people outside the School, such as:

- Professional advisors; for example lawyers, insurers, PR advisers and accountants;
- Government authorities; for example, the Department for Education, police or local authority;
- Appropriate regulatory bodies; for example, the Independent Schools Inspectorate, the Charity Commission or the Information Commissioner; and
- Travel companies organising School trips (see processing activity below).

The majority of the time, personal data collected by the School will stay within the School, and will be processed by appropriate individuals on a "need to know" basis, that is they will only have access to your information if they have a genuine reason in relation to their work at the School. There are particularly strict rules regarding access to:

- Medical records are held and accessed only by the School doctors and appropriate medical staff under his/her supervision, or otherwise with your express consent; and
- Pastoral or safeguarding files.

However, a certain amount of any Special Educational Needs student's relevant information will need to be provided to staff more widely to allow them to provide the necessary care and education that student requires.

Finally, in accordance with Data Protection Law, some of the School's processing activity is carried out on its behalf by other parties such as IT systems, web developers or cloud storage providers. This is always done with written guarantees that personal data will be kept securely and only in accordance with the School's specific directions.

8. HOW LONG WE KEEP PERSONAL DATA

The School will retain personal data securely and only in line with how long it is necessary to keep it for a legitimate and lawful reason. Typically, ordinary student records will be kept up until you reach 25 years of age. However, incident reports and safeguarding files will need to be kept much longer.

If you have any specific queries about how our information retention policy is applied, wish to obtain a copy of the School's Document Retention Policy, or wish to request that personal data that you no longer believe to be relevant is considered for erasure, please contact your Housemaster/Housemistress or parents who can contact the Compliance Officer/Information Security Officer at: infosecurity@rugbyschool.net, however, please bear in mind that the School will often have lawful and necessary reasons to hold on to some personal data even following such request.

A limited and reasonable amount of information will be kept for archiving purposes, for example; and even where you have requested we no longer keep in touch with you after you leave the School, we will need to keep a record of the fact in order to fulfil your wishes, this is called a "suppression record".

9. YOUR RIGHTS

Right of access, etc

You have various rights under Data Protection Law to access and understand personal data about you held by the School, and in some cases ask for it to be erased or amended or have it transferred to others, or for the School to stop processing it – but subject to certain conditions.

Anyone wishing to access or amend their personal data, or wishing it to be transferred to another person or organisation, or who has some other objection to how their personal data is used, should put their request in writing to your Housemaster/Housemistress who will pass it to the Compliance Officer.

The School will try to respond to any such written requests as soon as soon as reasonably practicable and whatever happens within statutory time limits which is one month for requests for access to information.

The School will be better able to reply quickly to smaller, specific requests for information. If the request for information is obviously excessive or similar to previous requests, the School may ask you to reconsider.

Requests that cannot be fulfilled

Please be aware that the right of access is limited to your own personal data, and certain data is exempt from the right of access. This includes information which identifies other people or information which involves legal advice being given to or sought by the School.

The School is also not required to disclose any student examination scripts or other information consisting solely of student test answers, provide examination or other test marks ahead of any ordinary publication, nor share any confidential reference given by the School itself for your education.

The “right to be forgotten” – we will sometimes have important reasons to refuse specific requests to amend, delete or stop processing your personal data. For example, a legal requirement or where it falls within a legitimate interest as identified in this Notice.

Information requests by you

You can make subject access requests for your own personal data, provided that, in the reasonable opinion of the School, you are mature enough to understand the request you are making, (see Whose rights? Below). Or you can ask your parents or guardian to make a subject access request on your behalf.

If your parents make a subject access request they may need to show that they have your authority to make the request as your personal data is considered to be yours to access.

Parental requests

Parents may not have a statutory right to information, but they and others will often have a legitimate interest or expectation in receiving certain information about you without your consent. The School may consider there are lawful grounds for sharing with or without reference to you.

Parents will in general receive educational and pastoral updates about you. Where parents are separated, the School will, in most cases, aim to provide the same information to each person with parental responsibility, but may need to factor in all the circumstances, including your wishes.

Consent

Where the School is relying on consent as a means to process personal data, anyone may withdraw this consent at any time. Examples where we do rely on consent are certain types of uses of images, health information, ethnicity details, your religion, sexual life or criminal records and certain types of fundraising activity. Please be aware, however, that the School may not be relying on consent but have other lawful reason to process the personal data in question even without your consent.

That reason will usually have been mentioned in this Privacy Notice, or may exist under some form of agreement with you.

Whose rights?

The rights under Data Protection Law belong to the individual to whom the data relates. However, the School will often rely on parental authority or notice for the necessary ways it processes personal data relating to you, for example under the parent contract or via a form expressing your parents' consent. You should be aware that this is not necessarily the same as the School relying on strict consent, (see section on Consent above).

Where consent is required, it may in some cases be necessary or appropriate, given the nature of the processing in question, and your age and understanding, to seek your consent and not your parents.

In general, the School will assume that your consent is not required for ordinary disclosure of personal data to your parents, for example, for the purposes of keeping them informed about your activities at School, academic progress and behaviour, and in the interests of your welfare. That is unless, in the School's opinion, there is good reason to do otherwise.

However, if you seek to raise concerns confidentially with a member of staff and expressly withhold your agreement to your personal data being disclosed to your parents, the School may be under an obligation to maintain confidentiality unless, in the School's opinion, there is good reason to do otherwise; for example where the School believes disclosure will be in your or other students best interests, or if required by law.

Data accuracy and security

The School will try to ensure that all personal data held in relation to you is as up to date and accurate as possible. You must please notify the Compliance Officer through your Housemaster/Housemistress of any significant changes to important information, such as contact details held about you.

You have the right to request that any out-of-date, irrelevant or inaccurate information about you is erased or corrected and you have the right to halt the processing of your personal data whilst any errors or omissions are corrected, subject to certain exemptions and limitations under Data Protection Law. Please see above for details of why the School may need to process your data and of who you may contact if you disagree.

The School will take appropriate technical and organisational steps to ensure the security of personal data about you, including policies around use of technology and devices, and access to School systems. All staff and governors will be made aware of this policy and their duties under Data Protection law and receive relevant training.

This policy

The School will update this Privacy Notice from time to time. Any substantial changes that affect your rights will be provided to you directly as far as is reasonably practicable.

Queries and complaints

Any comments or queries on this policy should be directed to your Housemaster/Housemistress who will take them up with the Compliance Officer.

If you believe that the School has not complied with this policy or not acted in accordance with Data Protection Law you should use the School's Student Complaints policy located on the School's website and should also notify the Deputy Head. You can also make a referral to or lodge a complaint with the Information Commissioner's Office (ICO) at: <https://ico.org.uk/concerns/>, although the ICO recommends that steps are taken to resolve the matter with the School before involving the regulator (ICO).

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